

Appendix 1

Wirral Plan People Theme 2016-17 Quarter 4 Pledge Reports

Wirral Plan 2020



Older people live well

Overview from the Pledge Sponsor

The Ageing Well in Wirral Strategy has continued to be delivered successfully in Quarter 4. This is due to the strong partnership and collaboration that has been established to drive forward the strategy towards delivering this Wirral Plan pledge.

During Quarter 4 a third Wirral Door Knock was held in Rock Ferry. The event was attended by Lord Filkin, Chair of the Government's Ageing Well Programme which demonstrates that this work is gaining recognition nationally. The approach demonstrates the effectiveness of partners coming together to pool resources in a targeted way to tackle social isolation. This brings the total to 3 door knock events delivered in 2016/17. Overall, we have knocked on over 2000 doors in Eastham, Woodchurch and Rock Ferry, spoken to over 750 residents, referred 316 people for further advice or support, prevented at least 6 people from being alone on Christmas Day and set up a bereavement peer support group. Building on this work, the Older People's Parliament, Wirral Council and Age UK Wirral are looking to deliver the first 'Great Wirral Conversation' event in April. This will involve students from Weatherhead High School talking to older residents around the theme of loneliness. The aim of these events is to promote dialogue between the younger and older generations.

A number of outcomes have been delivered under the priority: Older People Enjoy a Happy Home Life. Over 3,000 housing adaptations were completed by year end against a target of 2,000. There has been an increase in referrals for preventative adaptations in homes to reduce hospital admissions / readmissions and to assist hospital discharges. The budget for adaptations has now increased with support from the Better Care Fund which has created a need to appoint more staff to carry out adaptations. These interventions are essential in helping older people to maintain their independence and continue to live in their own homes. An extra care housing group has now been established to drive forward an increase in the availability of supported housing in response to increasing demand.

The new advice and information service, Ask Us Wirral, was launched at the end of Quarter 4. The service is delivered by Citizens Advice Wirral, Age UK Wirral, Wirral Change and Wirral Mencap and brings together expertise in financial advice and support for older people. The Ask Us Wirral service is an integrated team which also links in with two specialist Citizens Advice projects: The Money Advice Service (which provides advice on debt) and Pensionwise. The service will ensure that older people can access the advice they need at different times of life through a single point of access leading to improved financial resilience and general wellbeing.

Wirral Dementia Action Alliance has gained significant momentum during 2016/17 with an increasing membership and organisations from all sectors becoming more involved. The Council is actively encouraging staff to become dementia friends as part of a national initiative. Age UK Wirral and the Alzheimer's Society are currently developing an awareness campaign aimed at the general public to challenge some of the assumptions that people have about life living with dementia.

Wirral Plan Indicator	Indicator Type	Wirral Plan Start	End of Year Target	2016-17 Q1	2016-17 Q2	2016-17 Q3	2016-17 Q4	2016-17	Trend	Direction of Improvement	Comment
Proportion of residents aged 50+ volunteering on a regular basis	Annual	26% Nov 2015	26%						n/a	Higher is better	This data comes from the Wirral Residents' Survey which will be delivered again in 2017-18.
Proportion of residents aged 50+ who say that they are satisfied with the choice of housing in their local area	Annual	56% Nov 2015	56%						n/a	Higher is better	This data comes from the Wirral Residents' Survey which will be delivered again in 2017-18.
Healthy Life Expectancy at birth: Males	Annual	59.8 2011-13	59.8					60.4 Green	↑	Higher is better	This data comes from the public health outcome framework. Whilst data is released annually in May/June, there is a significant time lag. The data released in June 2016 relates to 2012 - 14 and shows a slight improvement on the baseline (Wirral Plan start).
Healthy Life Expectancy at birth: Females	Annual	61.8 2011-13	61.8					60.9 Amber	↓	Higher is better	This data comes from the public health outcome framework. Whilst data is released annually in May/June, there is a significant time lag. The data released in June 2016 relates to 2012 - 14 and shows a slight decrease from the baseline (Wirral Plan start). Work will need to take place to explore the reasons behind this decrease.

Supporting Measure	Indicator Type	Wirral Plan Start	End of Year Target	2016-17 Q1	2016-17 Q2	2016-17 Q3	2016-17 Q4	2016-17	Trend	Direction of Improvement	Comment
Percentage of older people (aged 50+) who feel safe when outside in the local area during the day	Annual	88% Nov 2015	88%						n/a	Higher is better	This data comes from the Wirral Residents' Survey which will be delivered again in 2017-18.
Percentage of older people (aged 50+) who feel safe when out in the local area after dark	Annual	55% Nov 2015	55%						n/a	Higher is better	This data comes from the Wirral Residents' Survey which will be delivered again in 2017-18.
Percentage of older people (aged 50+) who reported feeling healthy	Annual	65% Nov 2015	65%						n/a	Higher is better	This data comes from the Wirral Residents' Survey which will be delivered again in 2017-18.
Employment rate of people aged 50+	Quarterly	33.5% Jun 2015	33.6%	33.5% Green	33.2% Green	33.6% Green	33.9% Green	33.9% Green	↔	Higher is better	There is a time lag with this data which comes from the Office for National Statistics. The Quarter 3 figure relates to the period Jan - Dec 2016.

Children are ready for school

Overview from the Pledge Sponsor

The Early Childhood Reference Group has continued to work well together to share initiatives and good practice to deliver the outcomes of this pledge. Progress remains steady in all key priority areas and associated actions against plans.

The significant increase in the take up of the 2 year old offer reported last quarter (from 70.0% at the start of the Wirral Plan to 88.1%) has been maintained. Our local position now exceeds national expectation. We will continue to tackle persistent issue and barriers to the take up of the 2 year old offer through a whole partnership approach with a particular focus on children who are looked after. There has been improved performance reported in this quarter for the 6-8 week old development check; 12 month and 2-2 1/2 year Health Visitor Reviews. Individual localities have been tasked to improve the uptake further by offering alternative times and venues for reviews. All settings/nurseries have a named link from the 0-19 service and processes have been put in place to enable increased uptake.

To support the priority that Children in Wirral will start life well, smoking cessation training has been delivered across midwifery locality teams, seeing increased referrals into smoking cessation service. Local services supported an event led by Public Health England around the Change for Life campaign and using the sugar calculating app, fifty individuals/families made contact with services during the event.

The 'Cherish' training programme that has been written for Early Years Practitioners focusing on the attachment needs of young children in Early Years settings. Training will commence in July 2017. A mapping exercise of parenting services has been completed and findings presented to key stakeholders. Next steps will be to establish a Wirral wide parenting pathway covering all areas of needs and joint work with Local Authority and health commissioners.

To achieve our priority to increase the percentage of children achieving a good level of development at the end of the early years foundation stage, 6 settings are piloting the data tracking tool which will be launched to all providers from June 2017. Whilst 100% of early years providers in schools are rated good to outstanding, this figure reduces to 79.5% when reviewing all early years provider inspections. Feedback trends included engagement with parents and other professionals. The Foundation Years Trust is supporting specific settings, providing targeted support to raise standards.

Data tells us that there is an increasing number of babies and children under two, who are subject to a child protection plan because they have suffered from unexplained, unintentional or deliberate injuries. In 2017-18 we will respond to this critical issue through a newly developed priority area 'To improve multi-agency arrangements to safeguard and protect our youngest children'.

We will do this by:

- Undertaking a review of cases where children under one year old have suffered significant harm – in order to devise a set of vulnerability indicators.
- Use the vulnerability indicators to identify parents to be, babies and young children who may require additional help through coordinated packages of care and support.
- Increase the number of times contact is made with babies and young children by professionals in the first two years of life.
- Raise awareness by professionals and the public about the vulnerabilities babies and young children may be exposed to and explore our joint responsibility to safeguard and protect them from harm.

Wirral Plan Indicator	Indicator Type	Wirral Plan Start	End of Year Target	2016-17 Q1	2016-17 Q2	2016-17 Q3	2016-17 Q4	2016-17	Trend	Direction of Improvement	Comment
Foundation Stage - % achieving a good level of development	Annual	62.8% 2013-14 Acad Year	85.0%					69.6% Red	↑	Higher is better	This is the final figure for 2015-16 academic year following data validation and replaces the provisional figure reported in quarter 2. The end of year target was ambitious. The results across the North West for the highest attaining Local Authorities, Wirral being one of them, have remained relatively static from the previous academic year. Wirral's performance is 2.9% higher than the North West average and 0.3% higher than performance nationally. It has also improved by 5.8% since the start of the Wirral Plan.

Supporting Measure	Indicator Type	Wirral Plan Start	End of Year Target	2016-17 Q1	2016-17 Q2	2016-17 Q3	2016-17 Q4	2016-17	Trend	Direction of Improvement	Comment
The percentage of women booked to access professional maternity services on or before 12+6 weeks gestation	Quarterly	80.8% Q3 2014-15	80.0%	86.3% Green	86.0% Green	80.4% Green	80.5% Green		↔	Higher is better	Performance remained static at Quarter 4 at 80.5%. The rate is reported as a quarterly average but monitored monthly via the maternity dashboard.
Take up of 2 year old offer by eligible families as identified by the Department of Work and Pensions (DWP)	Quarterly	70.0% Q1 2015-16	78.0%	72.2% Green	74.1% Green	88.1% Blue	88.1% Blue	88.1% Blue	↑	Higher is better	Performance at the start of the 2016-17 year was low at 72.2% and the impact of challenges set can be seen in continual improvement in performance across each quarter. The Early Childhood Service and partners have given high priority to this area and there has been a focus on analysing data for each constituency area to identify barriers to take up and look at ways to address these issues (eg working with health professionals to co-ordinate communication and visits). The take up of the 2 year old offer continues to be a priority. We have started to implement actions identified following the review, through a whole partnership approach and have given particular focus this term to children who are looked after.
The achievement gap between pupils eligible for free school meals and their peers achieving a Good Level of Development in the Early Years Foundation Stage Profile	Annual	19.0% 2014-15 Acad Year	15.0%					18.0% Red	↑	Lower is better	This is the final figure for 2015-16 academic year following data validation. The free school meal gap has showed an improvement of 1% from the previous academic year. Schools with either the lowest Good Level Development attainment and/or the widest gap are being supported and challenged by the School Improvement Team. 22 schools have been identified as requiring support to ensure children are reaching their potential.
Percentage of children aged 4-5 classified as overweight or obese	Annual	22.40% 2014-15	23.08%					22.90% Green	↓	Lower is better	This figure represents the latest annual data for 2015-16 that was released in December 2016.
Percentage of infants who received a 6-8 week Development Check by the time they were 8 weeks	Quarterly	84.6% Q1 2015-16	90.0%	83.0% Amber	84.3% Amber	86.6% Green			↑	Higher is better	Data is for Quarter 3 2016-17 Performance has increased from 84.3% to 86.6% this quarter. Each GP practice now has a Health Visitor (HV) link and they meet every 2 months and provide a list of safeguarding and active cases monthly. The HV is not directly involved in 6-8 week development review, however actively encourage the client to have the assessment. At follow up visits the HV will check whether the review has been completed with the GP. For universal partnership families we would phone the GP if this has not happened.
Percentage of children who received a 12 month Health Visitor review by the time they turned 12 months	Quarterly	66.4% Q1 2015-16	85.0%	70.0% Red	76.2% Red	77.7% Amber			↑	Higher is better	Data is for Quarter 3 2016-17. Performance has increased each Quarter and this is due to the universal and targeted approach used in the teams. This has been particularly successful in Birkenhead who have achieved 86.30% overall this quarter, whereas in Quarter 1 performance was 60%. Individual areas have now been tasked with increasing the uptake using methods specific to their areas, such as alternative times and venues of reviews.
Percentage of children who received a 2-2½ year Health Visitor review	Quarterly	73.0% Q1 2015-16	85.0%	77.0% Amber	74.4% Red	77.0% Amber			↑	Higher is better	Data is for Quarter 3 2016-17. Performance has risen from 74.4% to 77.0% in this quarter. All settings/nurseries have a named link from the 0-19 service and as these links are being established the processes have been put in place to enable increased uptake of the reviews. Integrated reviews have commenced with child minders and each area has a named link health professional for all child-minders.

Young people are ready for work and adulthood

Overview from the Pledge Sponsor

In 2016-17 the Young People are Ready for Work and Adulthood Steering Group has continued to work well together to achieve the aim set out in the children's strategy. 90% of Wirral schools are now rated by Ofsted as being good or better and 62.2% of children achieved 5 or more good GCSE's (including English and Maths). Performance in these areas compares favourably to the national picture of 89% and 53.5% respectively.

As partners, we have continued to make progress in all priority areas. The Child and Adolescent Mental Health Service (CAMHS) has visited most mainstream schools and a telephone consultation line is now available to all schools. The Future in Mind Steering Group will be considering comments and recommendations from young people raised at a number of events held during 2016-17 including:

- 2016 annual Youth Parliament held in November enabling young people to present issues important to them on the theme of mental health and debate these with local elected members.
- 2016 Youth Conference attended by 82 young people representing 10 schools and 2 youth groups
- Youth Parliament which was attended by 48 young people from 6 schools and 3 youth groups.

The Young Chamber delivered the Wirral Careers and Skills Show in March 2017. The event was attended by over 600 young people from across Wirral primary, secondary and post 16 education institutions. Young people attending were met by more than 40 local employers and training providers offering excellent careers advice and 'have a go' activities. Feedback from the young people and teaching professionals was excellent.

The new Electronic Personal Education Plan training has been delivered to designated teachers to allow closer monitoring of our most vulnerable children and review the impact of related interventions. We have delivered an Employability Skills Programme for Care Leavers that has supported 6 young people into Employment, Education and Training opportunities.

We will be focusing on key initiatives during 2017-18 including:

- Continue to work with the CAMHS service, review the effectiveness of the 'Future in Mind' transformation programme and evaluate the impact of the approach.
- Continue to work with schools that fall below the Department for Education floor standards.
- The School Improvement Locality Board will ensure that all pupils are able to access the revised curriculum specification with a view to diminishing the difference in attainment between pupils in receipt of free school meals and their peers.
- A key area of focus in the next years will be to increase the take up of the National Citizen Service programme for 15 to 17 years old in Wirral.
- The Virtual Head Teacher and Senior Manager for Children Looked After (CLA) will review the process and the quality of Personal Education Plans for CLA.

Wirral Plan Indicator	Indicator Type	Wirral Plan Start	End of Year Target	2016-17 Q1	2016-17 Q2	2016-17 Q3	2016-17 Q4	2016-17	Trend	Direction of Improvement	Comment
The % of children achieving 5 good GCSE's (or equivalent) at Key Stage 4 (including English and Maths)	Annual	60.0% 2013-14 Acad Year	68.0%					62.2% Amber	↑	Higher is better	Data has now been validated. There is an improvement in performance of 2% from the start of the Wirral Plan. Two secondary schools significantly underperformed - attaining 19% and 28%. There are three secondary schools below the floor target of 45%.
The % of young people aged 16-18 who are not in Employment, Education or Training. (NEET) - Annual Measure	Annual	4.30% 2014-15	4.20%					0.00% Blue	n/a	Lower is better	In September 2016 the Department for Education introduced changes to the method used to calculate NEET figures. The changes incorporated the actual proportion of young people who have a destination of 'Not Known' rather than an adjustment being made to the NEET rate to account for this cohort. The actual not known cohort will from April 2017 be added to the actual not in education, employment and training to give the new overall performance measure. Due to these changes monthly data could not be comparable with previous performance and the annual NEET figure has not been made available. In 2017-18 the new NEET measure which will include 'Not Known' data will be reported.
Percentage of schools rated 'good' or 'outstanding' by Ofsted	Annual	84.0% Aug 2015	93.4%					90.0% Green	↑	Higher is better	The latest data available from Ofsted DataView is as at 31 December 2016. This shows a 6% improvement since the start of the Wirral Plan and compares favourably to national performance of 89%. Further analysis shows 100% of special schools, 90% of primary schools and 84% of secondary schools are rated good or outstanding.

Supporting Measure	Indicator Type	Wirral Plan Start	End of Year Target	2016-17 Q1	2016-17 Q2	2016-17 Q3	2016-17 Q4	2016-17	Trend	Direction of Improvement	Comment
Progress 8 Score for Wirral	Annual	n/a	0.00					-0.04 Red	n/a	Higher is better	Progress 8 is a new Department for Education headline measure that aims to capture the progress a pupil makes from the end of primary school to the end of secondary school. Performance was slightly below the national average of -0.03 but compares favourably to North West neighbours which had an average score of -0.15. Wirral is ranked 6 out of 23 North West Local Authorities.
The achievement gap between pupils eligible for free school meals and their peers achieving the 'expected standard' in English, reading, English writing and mathematics at the end of key stage 2.	Annual	n/a	0.0%					27.0% Red	n/a	Lower is better	Performance was reported in Quarter 2 and has now been validated and finalised with no change to previously reported figures. The Locality Board, focusing on school support has this as a top priority.
The achievement gap between pupils eligible for free school meals and their peers achieving at Key Stage 4 (5 or more good GCSE's including English and maths)	Annual	35.7% 2013-14 Acad Year	23.0%					35.9% Red	↔	Lower is better	Provisional figures were reported in Quarter 2. Data has now been validated and finalised and show a small (0.2%) increase in the achievement gap. Two secondary schools attainment in all measures was significantly lower than expected. This has had a detrimental effect on the overall attainment gap. One of these schools is converting to a sponsored academy. The other school is already a sponsored academy receiving significant support and challenge from the Multi Academy Trust.
The percentage of children in good or better schools as rated by Ofsted	Annual	81.0% Aug 2015	90.0%					90.0% Green	↑	Higher is better	The latest data available from Ofsted DataView is as at 31 December 2016. This shows a 9% improvement since the start of the Wirral Plan and compares favourably to national performance of 87%. Further analysis shows 100% of special schools, 91% of primary schools and 88% of secondary schools are rated good or outstanding.
Reduction in use of medication for Attention Deficit Hyperactivity Disorder (ADHD) - Number of items prescribed, rate per 10,000	Quarterly	1.55 Q4 2014-15	1.54	1.75 Green	1.71 Green	1.80 Amber			↓	Lower is better	Data for quarter 4 will be available in quarter 1 (2017-18)
Hospital admissions due to self harm - PH Local Authority Child Health Profiles	Annual	526.0 2014-15	525.0					691.9 Red	↓	Lower is better	Latest data relates to 2015-16 hospital admissions. Following a year on year increase in children and young people who need support during a crisis, in January 2017 Wirral Children's and Mental Health Service (CAMHS) established an Advice and Duty Line which is staffed by experienced CAMHS Practitioners and is available Mon-Fri 9am-5pm. The advice and duty line is open to take calls from other professionals, parents and children and young people who have an issue that they require support and guidance with. One of the impacts of this has been a reduction in referrals but in addition has had a significant impact on the number of children and young people presenting to A&E. Whilst this is very early data to support this, the reduction in Risk Presentations is almost 50%.

Reduce child and family poverty

Overview from the Pledge Sponsor

The Improving Life Chances Steering (ILC) group has continued to work well to tackle child poverty collectively in Wirral and build on the positive impact of initiatives in established in the community pilot areas.

An Improving Life Chances event was held in October 2016 to provide a networking opportunity for local organisations, to share good practice and report progress on the key priority areas within the pledge. Following the event a directory of local services has been produced and distributed in the community pilot areas and to key frontline staff to raise awareness of support that is available.

An e-learning training package for child poverty awareness has been developed and accessed by local organisations. We will target key organisations who provide support within local communities to increase the uptake of the training during 2017-18.

The Community Pilots continue to provide initiatives that are having a real impact in their local area. In Bidston/St James (Gautby Road) an Anti Social Behaviour (ASB) youth session project employing Intermediate Labour Market placements as youth workers and using Fareshare food to provide food three nights a week has been successfully delivered. Work has been undertaken by the Wirral Anti-Social Behaviour team and police and as a result ASB rates have significantly dropped in the area. The Birkenhead Constituency Committee funded £28K of holiday food provision across Birkenhead with many projects focusing on Beechwood and Birkenhead North. The discounted supermarkets are being continued to be delivered through each of the food hubs and also deliver food to the community. 'His Church' delivered a 40,000 tonnes lorry to Birkenhead full of cereal for groups and schools to provide breakfast clubs. The Beechwood Centre has been refurbished and is being kitted out as a food hub and community cafe with soft play area and will provide a range of activities to improve life chances in the area. The sports development team are looking to offer food and fitness across the three ILC areas in Beechwood, St James and Seacombe.

Following the commencement of 'Connect Us' in February 2017, 15 community connectors have been employed across 14 wards in the borough. They have started building links with the Community Pilot areas as part of their role is to build a bank of volunteers. They have attended recent community pilot group meetings, looking to support and encourage volunteering within the community.

There has been a slight improvement in the employment rate in Wirral in this quarter. Data relates to performance to December 2016 and does not take into account new activity such as the Ways to Work Programme which has engaged with 1,426 clients and will positively affect employment rates. In April, the Department for Work and Pensions (DWP) held a 'Get Smart' event at the NEO Community Café in Rock Ferry. 26 parents were given advice a range of financial advice and encouraged to take up training or employment opportunities.

A Partnership Framework has been agreed between Wirral Job Centre Plus and Early Childhood Services to promote effective working and help deliver shared aims and objectives, such as information sharing, identifying gaps in childcare provision and employment growth sectors in Wirral to ensure those families who most need the services gain access to them. In 2017-18 we will review the recent DWP paper 'Improving Lives: Helping Workless Families' to look at the implications for Wirral. We will also work with the new service 'Ask Us Wirral' to ensure that it is easier and quicker for families to get the debt and financial inclusion information and advice that they need.

In 2017-18 we will look to further strengthen work in the Community Pilots, including the implementation of volunteering groups. The Community Pilots are being monitored to enable us to understand what their impact is in these areas. We will work with the health service providers in the area such as ABL Health to reduce smoking and work with the Health Visiting Service to maximise the impact of the Healthy Child Programme.

Wirral Plan Indicator	Indicator Type	Wirral Plan Start	End of Year Target	2016-17 Q1	2016-17 Q2	2016-17 Q3	2016-17 Q4	2016-17	Trend	Direction of Improvement	Comment
The Proportion of children in low income families	Annual	21.5% Aug 2013	21.4%					23.3% Amber	↓	Lower is better	The latest update to this measure is a snapshot as at 31st August 2014
Increase the employment rate in Wirral	Quarterly	66.7 2014- 15	70.9	69.7 Green	69.7 Green	69.0 Red	69.7 Red	69.7 Red	↑	Higher is better	Performance has improved by 0.7% this quarter, however the value of 69.7 is just slightly outside of the tolerances set for this indicator and therefore the indicator is rated as red. These figures relate to performance to December 16. This indicator can fluctuate due to the nature of the dataset and the latest published data does not take into account any new activity which has come into force since then, such as the Ways to Work Programme which will positively affect the performance of this indicator in the long term to match the aims of the Wirral Growth Plan.
The achievement gap between pupils eligible for free school meals and their peers achieving at Key Stage 4 (5 or more good GCSE's including English and maths)	Annual	35.7% 2013-14 Acad Year	23.0%					35.9% Red	↔	Lower is better	Provisional figures were reported in Quarter 2. Data has now been validated and finalised and show a small (0.2%) increase in the achievement gap. Two secondary schools attainment in all measures was significantly lower than expected. This has had a detrimental effect on the overall attainment gap. One of these schools is converting to a sponsored academy. The other school is already a sponsored academy receiving significant support and challenge from the Multi Academy Trust.

Supporting Measure	Indicator Type	Wirral Plan Start	End of Year Target	2016-17 Q1	2016-17 Q2	2016-17 Q3	2016-17 Q4	2016-17	Trend	Direction of Improvement	Comment
Foundation Stage - % achieving a good level of development	Annual	62.8% 2013-14 Acad Year	85.0%					69.6% Red	↑	Higher is better	This is the final figure for 2015-16 academic year following data validation and replaces the provisional figure reported in quarter 2. The end of year target was ambitious. The results across the North West for the highest attaining Local Authorities, Wirral being one of them, have remained relatively static from the previous academic year. Wirral's performance is 2.9% higher than the North West average and 0.3% higher than performance nationally. It has also improved by 5.8% since the start of the Wirral Plan.
Take up of 2 year old offer by eligible families as identified by the Department of Work and Pensions (DWP)	Quarterly	70.0% Q1 2015-16	78.0%	72.2% Green	74.1% Green	88.1% Blue	88.1% Blue	88.1% Blue	↑	Higher is better	Performance at the start of the 2016-17 year was low at 72.2% and the impact of challenges set can be seen in continual improvement in performance across each quarter. The Early Childhood Service and partners have given high priority to this area and there has been a focus on analysing data for each constituency area to identify barriers to take up and look at ways to address these issues (eg working with health professionals to co-ordinate communication and visits). The take up of the 2 year old offer continues to be a priority. We have started to implement actions identified following the review, through a whole partnership approach and have given particular focus this term to children who are looked after.
Family Intervention service positive outcomes with families (Phase 2 of programme)	Quarterly	n/a	300		6 Red	117 Red	139 Red	139 Red	n/a	Higher is better	Performance at quarter 4 represents the total claims made between 01 April 2016 to 31 March 2017. In quarter 2 issues were identified which affected programme performance and corrective actions put in place. Following these actions we have seen an increase in outcomes achieved but not as rapidly or widely effective as required to meet the end of year target. The issue relating to school attendance has not been resolved at a national level but continues to be affecting performance of programmes across England. Wirral is one of 56 Local Authorities having not met their end of year target, including 4 Merseyside Authorities. Corrective action for 2017-18 includes: we have liaised with a neighbouring Local Authority which is achieving outcomes in line with the performance schedule to replicate aspects of their approach; engagement of families will be on a more targeted approach so that the service is working with specific areas of need which can be measured robustly; and undertaking more interventions with families meeting 2-3 criteria rather than focussing solely on those meeting 4-6.
Family Intervention service engagement with families (Phase 2 of programme)	Quarterly	n/a	848	212 Green	517 Blue	599 Amber	1,447 Blue	Blue	n/a	Higher is better	Performance at Quarter 4 represents the total claims made between 01 April 2016 to 31 March 2017. As previously reported we have revised the entry criteria to include those meeting 2 or 3 of the national criteria. This has produced a significant increase in the number of families identified and supported through the programme and local authority services. In 2017-18 this continued approach will enable attachment targets to be achieved and should enable more outcome claims to be made.

People with disabilities live independent lives

Overview from the Pledge Sponsor

There has continued to be good progress during Quarter 4. Work to deliver an All Age Disability Service is gathering momentum as the specification for the service is being worked up. A new Advocacy Hub was launched in February to deliver the statutory services the Council is responsible for, including advocacy related to Independent Mental Capacity and Health, the Care Act and the promotion of self and peer advocacy. These services will ensure that people with disabilities are effectively represented and supported in relation to decisions made about them and their care provision.

Overall, the All Age Disability Strategy is leading to improved partnership working to ensure the priorities in the strategy are being delivered. All the key indicators and measures being monitored are showing progress. There have been positive examples of people accessing work thanks to schemes such as the supported internship programme. There has been a significant increase in the employment rate for people with a disability or long term condition, and targets were met in relation to the quality of life for people with long term conditions and the proportion of people who feel supported to manage their condition.

A new Lead Commissioner for All Age Independence has been appointed to drive forward the All Age Disability strategy and partnership. A new Independence Bulletin has been launched as a means to share the latest information on policy, research and innovative projects for people with disabilities. There has been good progress in developing the marketplace of service providers through the launch of the Live Well Wirral website which went live in October 2016. Work to develop the offer for respite provision has begun and this will continue in the year ahead.

A number of events have been successfully delivered targeting employers to find out more about the support available to successfully employ or retain staff with disabilities or long term conditions. Further work will be delivered in 2017/18 by the Department of Work and Pensions through an enhanced support offer for smaller employers. Whilst dedicated funding for travel training for adults has come to an end, the provision of travel training will be incorporated into a wider review for the Adult and Children Specialist Transport Services during 2017/18.

During the year, Disabled Go audits were completed at numerous locations across Wirral including Council buildings, Leisure Centres, the Chamber of Commerce and key Transport facilities. 150 Detailed Access Guides and 550 Key Access Reviews have been undertaken and these will be available via the Disabled Go website following a launch in May 2017. These guides and reviews will be available to people living and visiting Wirral and support will be provided to organisations to address any recommendations for improvements identified, to ensure the accessibility of their facilities.

Work towards increasing the availability of supported housing has progressed in-year. A number of housing schemes are progressing and at different stages of design and build.

Wirral Plan Indicator	Indicator Type	Wirral Plan Start	End of Year Target	2016-17 Q1	2016-17 Q2	2016-17 Q3	2016-17 Q4	2016-17	Trend	Direction of Improvement	Comment
Health related quality of life for people with long term conditions	Annual	0.698 2014-15	0.698					0.695 Green	↔	Higher is better	Despite this reducing slightly, performance is in line with target tolerances set. It is hoped that this will begin to improve as the actions within the strategy are delivered.
Employment rate aged 16-64 - Equality Act core or Work Limiting Disabled	Quarterly	37.5% Jun 2015	43.6%	46.6% Green	48.3% Blue	45.4% Green	44.0% Green	44.0% Green	↑	Higher is better	There is a time lag with this data which comes from the Office for National Statistics. The Quarter 4 figure relates to data from the period Jan - Dec 2016
Supporting Measure	Indicator Type	Wirral Plan Start	End of Year Target	2016-17 Q1	2016-17 Q2	2016-17 Q3	2016-17 Q4	2016-17	Trend	Direction of Improvement	Comment
Proportion of people with long term conditions who feel supported to manage their condition	Annual	66.7% 2014-15	66.7%					68.0% Green	↑	Higher is better	
Children with a statement of special educational need (SEN) or education health and care plan (EHCP) achieving 5 or more good GCSEs (or equivalent) at Key Stage 4 (including English and maths).	Annual	6.3% 2014-15 Acad Year	8.3%					9.3% Blue	↑	Higher is better	Provisional data - final data is due to be released in early 2017

Zero tolerance to domestic violence

Overview from the Pledge Sponsor

Information under development.

Wirral Plan Indicator	Indicator Type	Wirral Plan Start	End of Year Target	2016-17 Q1	2016-17 Q2	2016-17 Q3	2016-17 Q4	2016-17	Trend	Direction of Improvement	Comment
Number of domestic abuse Wirral MARAC cases per 10,000 adult females	Quarterly	54 2014-15	52	13 Green	27 Green	36 Green	52 Green	52 Green	↓	Higher is better	
Children and young people experience domestic abuse (Wirral MARAC cases)	Quarterly	1,289 2014-15	1,524	302 Green	579 Red	807 Red	1,211 Green	1,211 Green	↓	Higher is better	
Percentage of incidents of repeat domestic abuse (Wirral MARAC cases)	Quarterly	16% Apr 2014-Mar 15	25%	30% Amber	21% Green	25% Green	28% Green	28% Green	↓	Lower is better	

Key

Trend

↑ Performance Improving ↓ Performance Deteriorating ↔ Performance Sustained N/A – No comparable data available

Based on Wirral Plan start date with exception of: Take up of 2 year old offer by eligible families as identified by the Department of Work and Pensions (DWP) - compared to same period in previous year.

Target Rating (Blue, Green, Amber, Red) based on agreed tolerance range for individual measures

Blue - Above Target Green - Within Target Amber - Below Target Red - Significantly Below Target.